Munchkin Inc CA, Infrastructure Director, Global Information Technology

What state are your headquarters located in: CA

Total annual spend for IT and cybersecurity development measures for your company: 1000000

What state are you located in: CA

What country are you located in:

Industry Sector: Retail

What are key products or services offered by your company? File share services\_x000D\_  
BC/DR\_x000D\_  
Global CCTV and access controls\_x000D\_  
Video conferencing\_x000D\_  
Global VPN\_x000D\_  
Access controls for PCI and SOX compliance\_x000D\_  
Sustainability

How many people are employed by your company? 500-1000 employees

What is the current annual revenue for your organization? $100M-$250M

How many business locations do you maintain company hardware and equipment such as servers…? 8

How many people are in your IT Department? 20

How many people are on your IT security team? 5

Number of Contact Center Seats: na

What is your current Operating System? windows, mac os

Who is your current ERP vendor? oracle

Who is your Cloud Service Provider? AWS

1. Do you have responsibility for Cybersecurity? yes

Do you plan to add or expand cybersecurity initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,Cloud SecurityData Center Security,Disaster / Backup Recovery,Email SecurityEncryption,Endpoint detection response (EDR)Endpoint preventionIdentity Access Management,Multi-factor authentication,Zerotrust,Network Security - Firewall,Network Security - Intrusion Prevention SystemsNetwork Security - Unified Threat ManagementPenetration Testing and SimulationPhysical Security - Surveillance and Access Control,Privileged Access ManagementRisk ComplianceSecurity Operations Center – SOC as a ServiceSIEMUser behavior monitoring,

Please summarize your top Cybersecurity challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): access controls for pci and sox

1. Do you have responsibility for Cloud software solutions? no

Do you plan to add or expand cloud solution initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Cloud Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

**3) Do you have responsibility for Digital Solutions?**: no

**Do you plan to add or expand digital responsibility initiatives in the next 12 months?**: no

**Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind:** ,

**Please summarize your top Digital Solutions challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule)**: 0

4) Do you have responsibility for Data Management? no

Do you plan to add or expand data management initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: nan

Please summarize your top Data Management challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

5) Do you have responsibility for Software/Application Development and Management? no

Do you plan to add or expand software / application development initiatives in the next 12 months? no

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,

Please summarize your top Software/ Application Development challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): 0

6) Do you have responsibility for Communication Systems? yes

Do you plan to add or expand communication system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Cloud based phone systems (VOIP),Hosted PBXVideo Conferencing

Please summarize your top Communication Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): migrate out of onprem pbx

7) Do you have responsibility for Network Systems? yes

Do you plan to add or expand network system initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Company Intranet,Network ConnectivityWireless

Please summarize your top Network Systems challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): look into company intranet replacement

8) Do you have responsibility for Consulting / Outsourcing? yes

Do you plan to add or expand consulting / outsourcing initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: Technology Lifecycle Management,Vendor Evaluations

Please summarize your top Consulting/Outsourcing challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): look into vendor evaluations and tech lifecycle management

9) Do you have responsibility for IT Leadership, Talent Management and Training? yes

Do you plan to add or expand IT leadership, talent management, and training initiatives in the next 12 months? yes

Please specify which solutions you are interested in speaking to solution providers about with current and future projects in mind: ,IT Asset ManagementIT Training Software for staff : CybersecurityIT Training Software for staff : IT OperationsTeam Efficiency and Effectiveness Training,

Please summarize your top IT Leadership, Talent Management and Training challenges you need assistance with in the next 3-6 months. Please be as descriptive as possible and provide context around your current needs. (this ensures a relevant schedule): staff training on cybersecurity and efficient it operations